We're excited to announce that we are in the process of upgrading Phreesia, our Patient Intake Management System.

We will soon be offering you the ability to confirm your appointment via text message, and check in online prior to your visit. You will also be able to check-in using your own mobile device when you arrive, or utilize a newly upgraded PhreesiaPad.

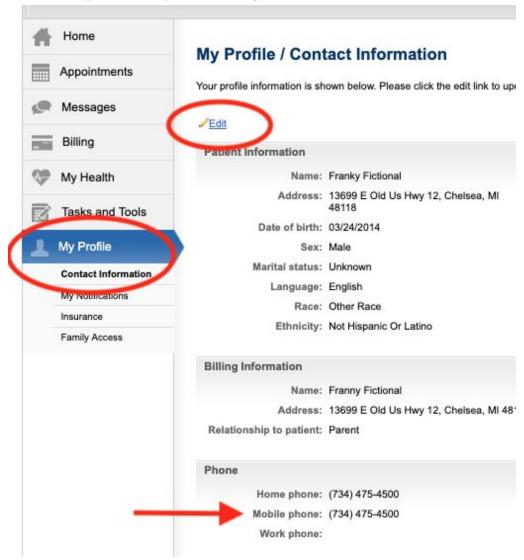
We will be officially going live with this upgrade on Monday, April 22, 2019! In order to ensure our amazing community of patients is ready, we need your help! Please take two 2 minutes, right now, to verify the cell phone number we have on file by updating your information on the Patient Portal.

*If you have multiple children, you'll need to complete these steps for each child's portal page.

To review and edit the cell phone number we have on file:

- 1. Login to Patient Portal
- 2. Go to "My Profile"
- 3. Click "Edit"
- 4. Enter the cell phone number of the parent whom our system should send appointment confirmations and appointment check-in messages to
- 5. Click "Save"

*Note: Our system is only able to recognize and send this information to one phone number only.



To review and edit your communication preferences:

- 1. Go to "My Profile"
- 2. "My Notifications"
- 3. If you prefer text message notifications and would like the ability to check in from your mobile device prior to your appointment
 - a. Click the two check boxes to accept text messages

There are four different routine reasons why our office would need to contact you:

- Health Notifications
- Appointment Reminders
- Updates and Announcements
- Billing

This page gives you the ability to customize how we connect with you.

You may choose between Phone and/or Text Messages for each communication reason.

Lastly, we are an eco-friendly office, and we encourage paperless statements.

To opt for paperless statements, click the box at the bottom of the page

Once you've chosen your preferences, click "Save"

